

Cyber Trends and Best Practices

Maria S. Thompson

SLG Executive Govt Advisor – Cybersecurity AWS

© 2024, Amazon Web Services, Inc. or its affiliates. All rights reserved. Amazon Confidential and Trademark.

AGENDA

- Cyber Threat Landscape
- Challenges & Threats facing Public Sector & Academia
- Prevalence of Cyber attacks
- Cyber Legislative Trends
- Why the Cloud?
- Opportunities for success
- Parting Advice

Cyber Threat Landscape

- Identity-based attacks on the rise
- 34 new threat actors
- 20% increase in Access Brokers
- Breakout time decreased from 84 minutes to 62 minutes in 2023
- Fastest breakout time 2 mins & 7 seconds



Source: CrowdStrike 2024 Global Threat Report

Challenges & Threats facing Public Sector

COUNTY & LOCAL

LOCAL NEWS >

- Compliance requirements
- Lack of data / IT strategy
- Workforce shortages
- Legacy Infrastructure
- Increase in connected devices
- Insecure systems
- Lack of security as a culture mindset
- Third party risks
- Emerging threats

Ransomware attack forces Colorado public defenders to disable network

A cyberattack led the Colorado State Public Defender's office to shut down its network — the latest in a string of incidents disrupting local court systems.

BY SOPHIA FOX-SOWELL + FEBRUARY 12, 2024

JeffCo Schools hacker demands money, threatens to release stolen data

Nicole C. Brambila nico.brambila@denvergazette.com Nov 10, 2023 Updated Nov 30, 2023

Colorado Department of Higher Education hit by ransomware attack

 By Logan Smith

 COLORADO
 August 6, 2023 / 210 PM MDT / CBS Colorada

f 💥 🖬

Security

Colorado warns hackers stole 16 years of public school data in ransomware attack

Prevalence of Cyber Attacks

- Average total cost of a breach is \$4.45M
- 51% of organizations are planning to increase security investments
- AI and automation is reported to save organizations \$1.76 million in data breach costs
- Healthcare industry data breach costs have increased by 53.3%
- DevSecOps, IR Training and testing reduce cost of a breach

Source: 2023 IBM Cost of a Data Breach Report

Total cost of a data breach



Figure 1. Measured in USD millions

Ransomware is a growing business risk – Impact to Cyber Insurance



Increased Incident Rates & Sophistication Levels



Recovery Costs Skyrocketing

By 2025, 75% of all IT organizations will face one or more ransomware threats (<u>Gartner</u>, 2021).



Significant Business Impact

Prevalence of Cyber Attacks – WormGPT Anyone?



Source: Krebs on Security: Meet the Brains Behind the Malware-Friendly AI Chat Service 'WormGPT'

Cybersecurity Legislation Trends

2023 EDUCATION CYBERSECURITY BILLS & LAWS



Source: CoSN - Summary of Education Cybersecurity Policy Developments in 2023

Cybersecurity Legislation Trends

- Cyber risk insurance funds: States created these funds for school districts to mitigate increasing insurance costs
- Regional alliances and partnerships: Momentum has grown behind partnerships to promote information sharing and collaborative responses to cybersecurity incidents
- Cybersecurity workshop expansion: Scholarship programs have been established to address the shortage of qualified cybersecurity experts
- Governance enhancement: Efforts have been made to bolster governance structures to consolidate responsibility and promote prevention and response mechanisms across agencies
- Cybersecurity task forces: Several task forces have been established to study and evaluate the cybersecurity landscape, including how artificial intelligence impacts the field

Cybersecurity Legislation Trends



Source: CoSN - Summary of Education Cybersecurity Policy Developments in 2023 – Focus Area State Cyber Laws Enacted in 2023

Cyber Insurance

Lower/reduced coverage

Higher Rates



Mandatory requirements





Top Cybersecurity Controls

The key to insurability, mitigation, and resilience

Preparation for the underwriting process:

- 1. Start early! Without positive responses in the top 5 control categories, coverage offered and insurability may be in question
- 2. Evaluate your cybersecurity maturity by completing Marsh's Cyber Self-Assessment where improvements are needed, leverage Cyber Catalyst vendors.
- 3. Expect more rigorous underwriting and more detailed questions from underwriters.



Cyber Insurance Market



Global insurance markets: Rates continue to stabilize entering 2024

Global commercial insurance rates rose 2% in the fourth quarter of 2023, compared to 3% in the prior two quarters, according to the *Marsh Global Insurance Market Index*. This was the twenty-fifth consecutive quarter in which composite rates rose, continuing the longest run of increases since the inception of the index in 2012.

Source: Marsh Global Insurance Market Index

AWS Cyber Insurance Partner

Cyber Insurance Partners have committed to generating a quote for AWS customers within 2 business days of the request for a quote. Customers will use external SaaS insurance platforms that provide:

- Direct, easy-quote systems that run an audit of their AWS environments and security posture to provide a cyber insurance quote, including recommended actions that can result in lower rates.
- Ongoing subscription based cyber insurance that moves with the customer based on their assessed security posture and size, allowing customers' coverage to match and grow with them

AWS Cyber Insurance Partners - Amazon Web Services (AWS)

Recommendations for organizations





Focus on collaboration and information sharing

Source: Partnering to Safeguard K-12 Organizations from Cybersecurity Threats, CISA

Cybersecurity Strategies

- Whole of [Insert AOR] Cybersecurity
- Establishing governance models
- Developing cybersecurity strategic plans
- Collaborating across the sector lines
- Focusing on mission areas as priority
- Developing use cases to leverage AI/ML



Why the Cloud - enabler for Digital Transformation



Why the Cloud - Highest standards for privacy and data security









Meet data residency requirements

Encryption at scale

Comply with local data privacy laws

Access services and tools that enable you to **build compliant infrastructure**

Why the Cloud - Infrastructure & services to elevate your security





Inherit global security and compliance controls

Scale with superior visibility and control



Highest standards for privacy and data security



Automate & reduce risk with deeply integrated services



Largest ecosystem of security partners and solutions

Why the cloud - Inherit global security and compliance controls



Imagine if there was a service that...

Allow for State entities to procure security capabilities based specific cyber gaps Centralizes and allows Enterprise visibility of contracts for mandatory reporting Allows for volume discounts and cost optimization Enables centralized enterprise security visibility into threats across the state

Opportunities for Success - Re-assess, Reinforce and Reconnect

- ✓ Develop a continuous monitoring plan
- $\checkmark\,$ Prioritize data resilience and modernization
- Leverage cloud for resiliency and immutable backup capabilities
- ✓ Implement information sharing for collective defense use "persistent collaboration"
- Re-assess/review security architecture periodically
- ✓ Use integrated solutions w/automation
- ✓ Leverage federal funding opportunities
- ✓ TEST, TEST and...TEST
- Revamp procurement processes create digital catalogs for approved services
- Apply responsible AI principles to all AI/ML projects



How do we improve?

CIO/CTO/ CFO/Head of Security, IT Manager, Director of IT Security, Security Operations Manager, Head of Security Architecture

TOP 3 WAYS

- Trained and skilled workforce leads to innovation, cultural and behavioral changes
- Drive growth and reduce risks through IT modernization efforts
- Take a data centric approach to security and adopting an industry framework for continuous assessment

Parting Advice: BE SAFE

- B be collaborative
- E educate and upskill your teams
- S secure your data
- A apply cyber hygiene practices
- F fund your cyber projects as a lifecycle
- E everybody is part of the cyber eco-system



Thank you!

Maria Thompson thammari@amazon.com

© 2024, Amazon Web Services, Inc. or its affiliates. All rights reserved. Amazon Confidential and Trademark.