

AWS San Francisco Learning Days

Intelligent Document Processing Workshop

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Agenda

- Intelligent document processing on Amazon Web Services (AWS)
- Architecture overview
- Let's build a solution together!



Intelligent Document Processing on AWS



Speed up business processes



Improve decision quality



Retain and recall information electronically



Reduce overall costs



Document processing is critical for public sector mission

Transportation

Traffic, mass transit, parking, airports, ports

Healthcare and public health

Local hospitals and clinics, public health, child welfare, homelessness, seniors/youth, health/food, environmental



Constituent engagement

Contact center, website, mobile



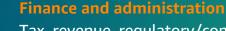
Elections

Registration, voter management, polling, voting management, candidate management



Education and research

K12 and early childhood, adult education, library



Tax, revenue, regulatory/compliance, fraud, budget, purchasing/procurement



Smart cities and urban development

Internet of things, planning/zoning, assessment, land admin/recorder of deeds, mapping, watershed, housing



Economic development

Grants and benefits administration, workforce development, corporate relations, land clearance/redevelopment



Public safety

Police, jails, courts, animal control



Energy

Electric/gas/water/sewer, waste management, generation/distribution

Emergency preparedness

Emergency management, emergency response



ML services for IDP Solutions

Amazon Rekognition offers pre-trained and customizable computer vision (CV) capabilities to extract information and insights from your images and videos.

Amazon Textract automatically extracts text, handwriting, and data from scanned documents. It goes beyond simple optical character recognition (OCR) to identify, understand, and extract data from forms and tables.

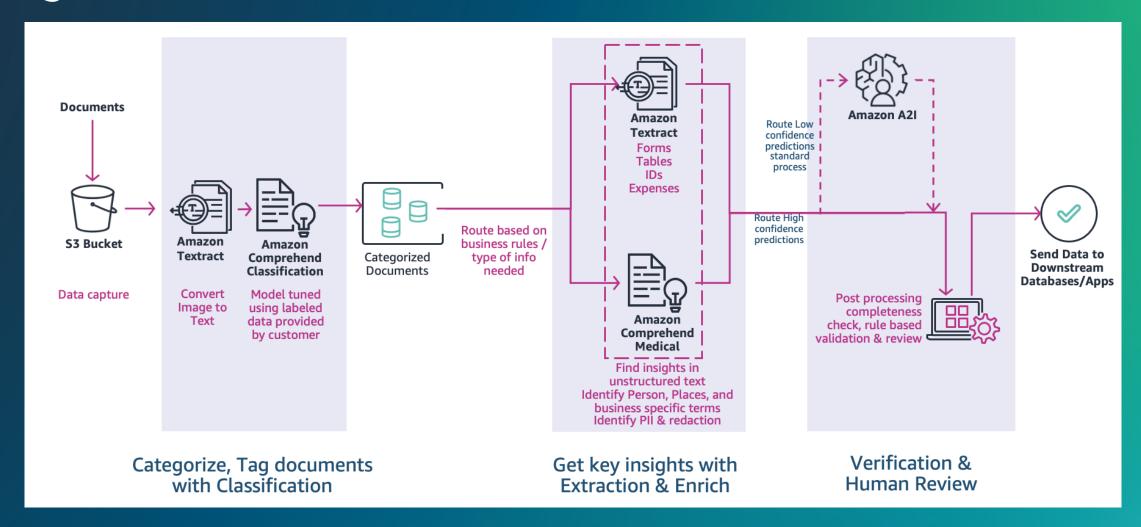
Amazon Transcribe makes it easy for customers to convert speech-to-text.

Amazon A2I makes it easy to build the workflows required for human review.

Amazon Comprehend is a natural language processing (NLP) service that uses machine learning to find meaning and insights in text.



High level architecture





Let's build a solution



Benefits Application processing

Scenario Description	Outcome
 Scenario-1: Standard application processing User uploads eligibility documents (SSN, DL, Passport, Utility bill) System automatically classifies the document Text automatically extracted and stored in DB Each document gets a score based on mandatory fields extracted Overall application gets a score Auto-adjudication based on a specific application score threshold 	Document successfully processed
Scenario-2: Document with low quality text / missing fields	Additional Human in the loop review conducted
Scenario-3: Automated Interview transcription	No manual note taking. Analysis of transcription
Bonus Scenario-5: Text analysis with Natural Language Processing	Sentiment Analysis of the call transcript. Assess if a given customer was happy, positive, negative, etc., with the call



Getting started with this workshop



You have access to an AWS account with any optional pre-provisioned infrastructure and IAM policies needed to complete this workshop.



The AWS account is only available for the duration of this workshop. You will lose access to the account once the workshop is complete.



Any optional pre-provisioned infrastructure is deployed to a specific AWS Region. Make sure that you are working in this Region; other Regions are blocked.



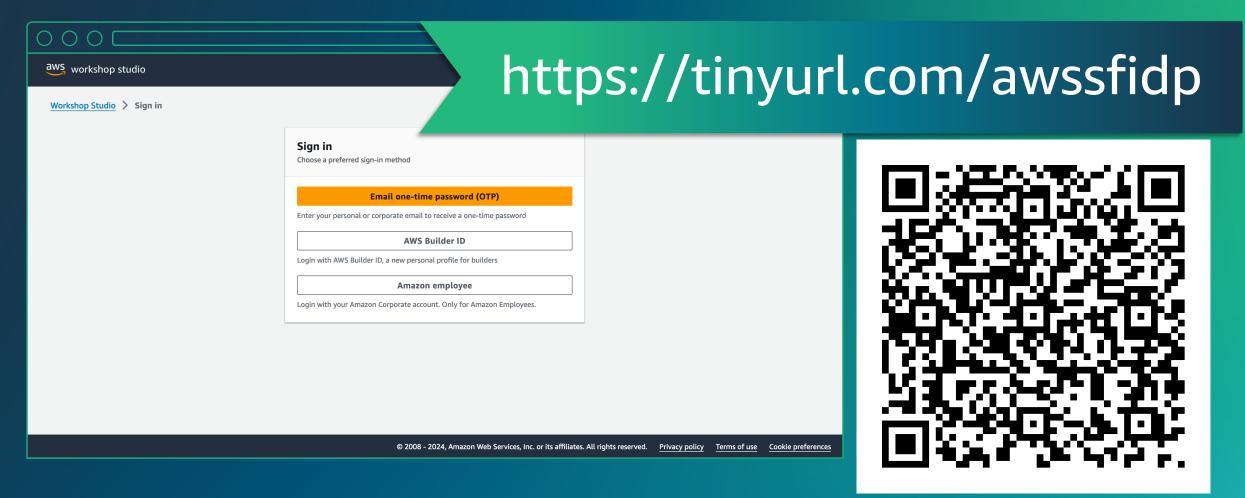
Review the terms and conditions of the event. **Do not upload any personal or confidential information to the account.**

https://tinyurl.com/awssfidp



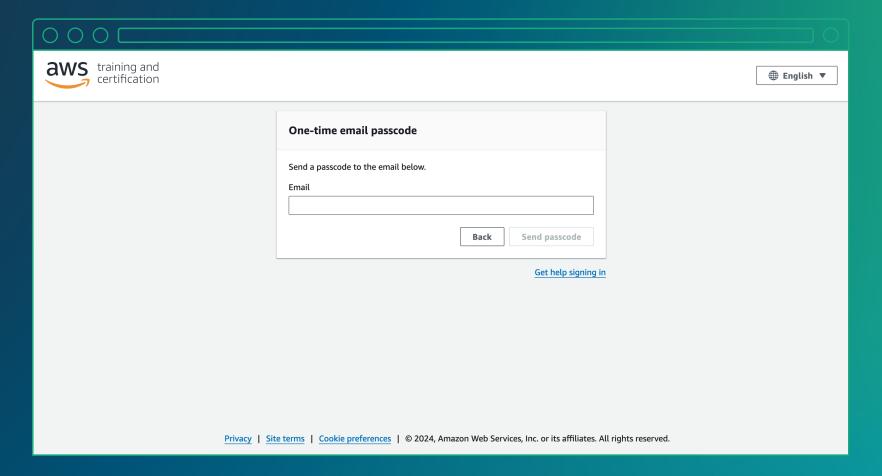


Step 1: Sign in using 'Email one-time password (OTP)'



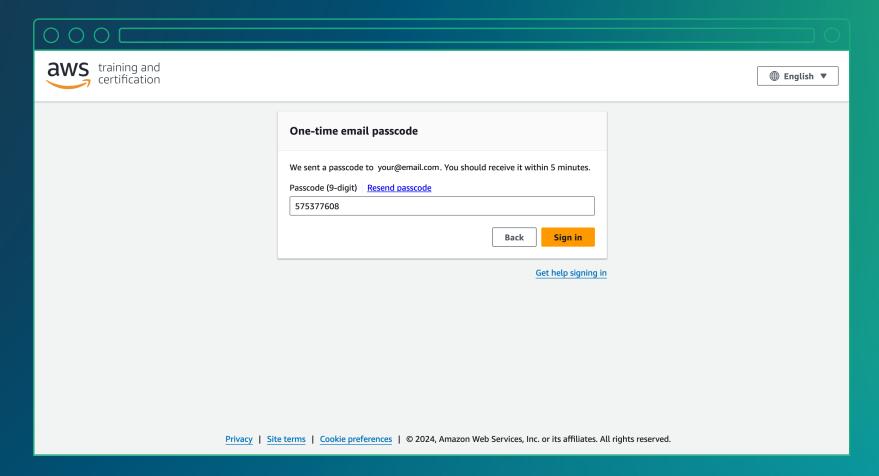


Step 2: Enter your email address



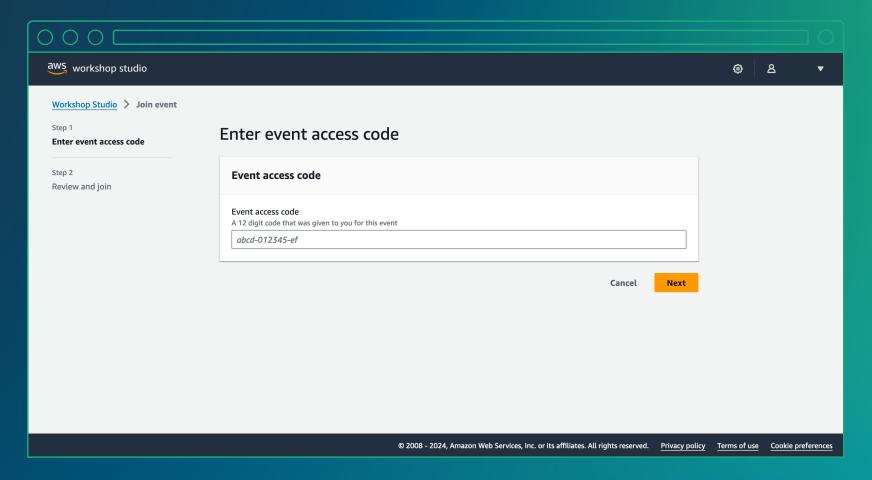


Step 3: Enter your one-time email passcode



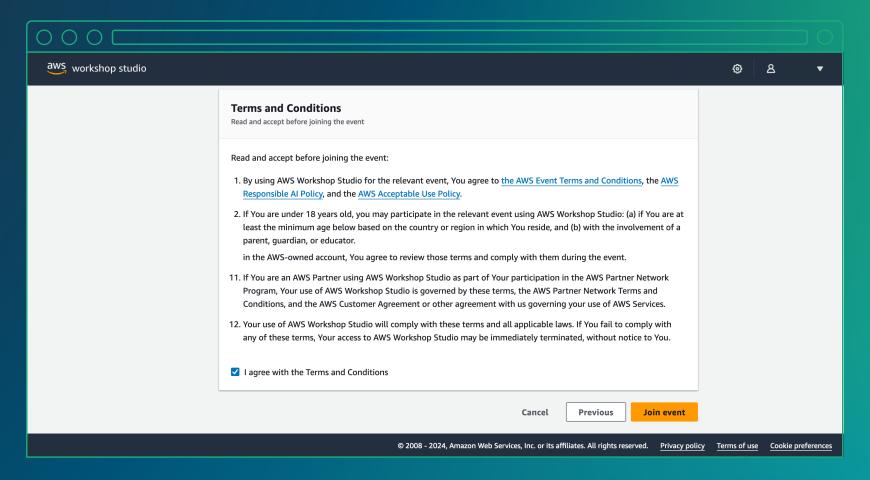


Step 4: Enter your event access code



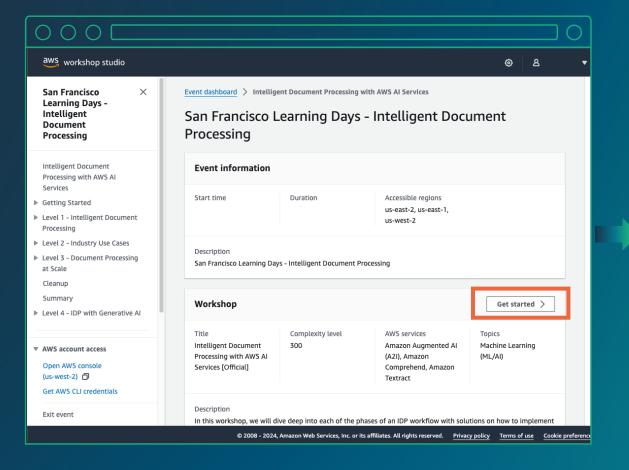


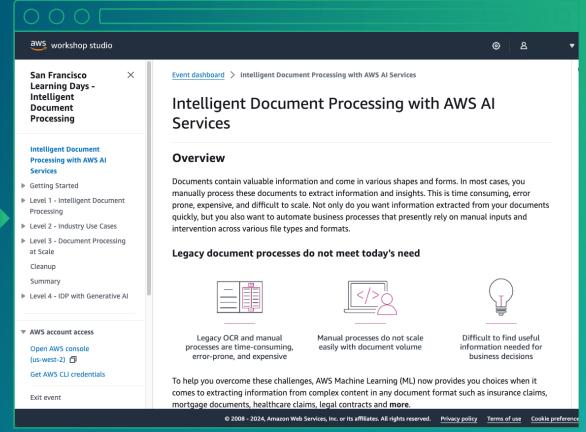
Step 5: Review and join





Step 6: Get started with the workshop

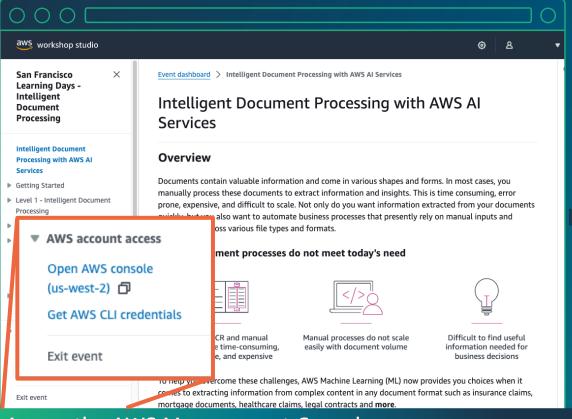


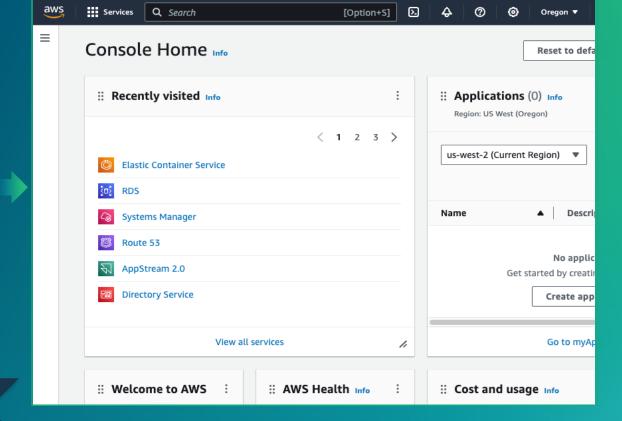




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Step 7: Access AWS Account









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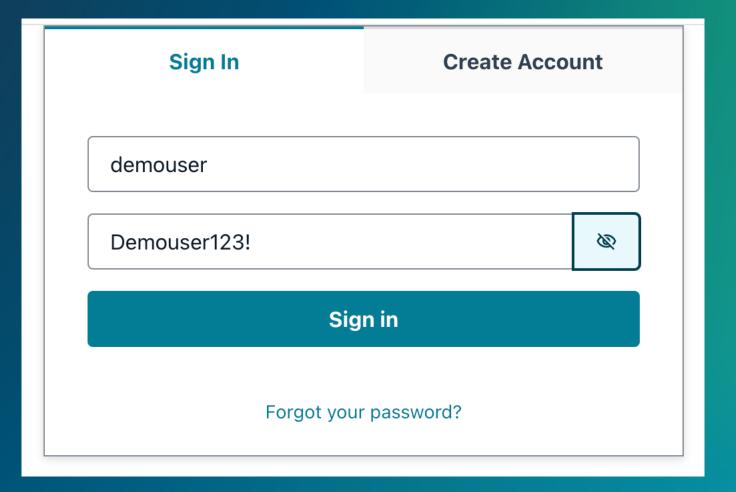
Event access code: c333-0a3d72-d1



Prerequisites



Sample Benefits website







Thank you!

Please Provide Your Feedback



Step 1: Select Artificial intelligence and machine learning

Step 2: Intelligent document processing



Learning Day Content

https://sanfrancisco2024.awslearningday.com/



